

Your Glamping booking with

SKELWITH FOLD CARAVAN PARK



Thank you for choosing to stay at Skelwith Fold Caravan Park. Accompanying this information is your booking confirmation which contains all the particulars of your reservation. Please check these details and take a few moments to read the useful information below.

Contact us

Tel: 015394 32277

info@skelwith.com

www.skelwith.com

Keep in touch



www.facebook.com/skelwithfold



www.youtube.com search: skelwith fold



www.twitter.com/lakescaravans

Booking Conditions 2022

Advance booking is always recommended and is essential for the Bank Holidays and busy periods. To increase our efficiency and quality of service to you, the customer, full payment is required prior to arrival by the due date on your booking confirmation.

Our cancellation policy is straightforward.

- If you cancel more than 2 weeks prior to your arrival date, we can refund monies already paid.
- If you cancel less than 2 weeks before (but prior to midday) of your arrival date, a credit on account will be given for sums already paid.
- If the booking is cancelled after midday on your day of arrival, or you do not arrive to take up your booking, then no refund of any monies paid will be applicable.
- In the case of refunds and credits, we may deduct a £50 sum for administration costs unless the unit is successfully re-let. Credits are valid for 12 months from the date of issue.

Season Periods 2022 Open 1st March to 20th November 2022

	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu							
Mar	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31						
Apr					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30			
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Jul					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
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Nov	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19																		

Low Season
 High Season
 Peak Season

How To Find Us

From the South: Leave the M6 at **Junction 36** signposted Kendal and the Lake District (**A591**). Proceed straight on at the next roundabout heading for Windermere and Ambleside. Continue along this road until you reach the Waterhead Traffic Lights. At this point turn left (**A5075**) beside the lake and follow the signs for Hawkshead. Turn left at the Rugby Club, then cross over the bridge (narrow bridge, care should be taken). Take the first left turning at Clappersgate heading towards Hawkshead (**B5286**). We are approximately 1 mile along this road on the right.

From the North: Leave the M6 at Junction 40 then follow the (**A66**) west to Keswick, (do not be tempted by your Sat Nav or map to follow the A592 over the Kirkstone Pass via Patterdale to Ambleside). Pass the village of Threlkeld ignoring the signs for Windermere B5322 and head towards Keswick. You will then pick up the signs for the **A591**. Follow this road until you reach Ambleside, go through the village (one way) when the road divides into two lanes get into the right hand lane then follow the signs for the (**A5075**) Hawkshead, and then follow the above Southern directions from the Rugby Club.

SatNav Users, IMPORTANT INFORMATION: Our postcode, when entered into most SatNav systems will bring you to a locked gate. If you wish to use SatNav please use our road name **B5286** or **LA22 0HY** which will direct you past our front gate. Look out for our front gate on your right. If you have any problems with these directions please telephone us for assistance.

Hideaway & Safari Tent Conditions

We hope that you enjoy your stay here at Skelwith Fold Caravan Park and appreciate the relaxed way we run our park. We would however respectfully like to emphasise some of our 'Park Conditions' for your benefit and ours.

1. **All bookings are to be paid in full by the due date.** Our cancellation policy is straightforward. If you cancel more than 2 weeks prior to your arrival date, we can refund monies already paid. If you cancel less than 2 weeks before (but prior to midday) of your arrival date, a credit on account will be given for sums already paid. If the booking is cancelled after midday on your day of arrival, or you do not arrive to take up your booking, then no refund of any monies paid will be applicable. In the case of refunds and credits, we may deduct a £50 deposit sum for administration unless the unit is successfully re-let. Credits are valid for 12 months from the date of issue.
2. **Please check out by 10:00am on the day of your departure** ensuring you hand back your keys at reception. Arrival time is from 4pm-9pm, if you are arriving later please inform reception prior to arrival for arrangements to be made.
3. You must use your accommodation and its contents with care and leave it in a clean and tidy condition on departure. An accommodation inventory is provided in the back of information pack in your accommodation. We reserve the right to charge you for any extra cleaning, missing items or damage. To cover any loss or breakages a "damage agreement" will require your acceptance before you can occupy the accommodation. Full or Part Payment for the booking is deemed to be acceptance of the Terms and Conditions.
4. We reserve the right to enter your accommodation at any time for any reasonable purpose, for example, to make checks, maintenance work or housekeeping. Your occupation is not exclusive.
5. No unsupervised persons under 18 years of age may stay in the accommodation unless specially arranged at time of booking. Children are the responsibility of their parents or guardians. The children's play area is unsupervised and must not be used after sunset. The use of bicycles, skateboards, scooters and similar recreational implements are entirely at the owner's risk. Ball games are only permitted on the large playing field beyond the Beckmire area and on the play area.
6. No pets are allowed in the accommodation at any time (with the exception of Wagtail Hideaway).
7. Smoking is prohibited inside the accommodation (charges may apply if found to have smoked).
8. Refuse must be compacted and wrapped before being placed in the green Euro bins. Refuse must not be left on the ground to attract the attention of domestic or wild animals. There are recycling facilities on the Park for drink cans, paper, card and glass bottles just after the automatic barrier as you leave the Park.
9. Please observe our **8.5mph speed limit** within the Park. Always be aware of children, cyclists, pedestrians and even deer or other wildlife. One car per accommodation unit is allowed, please inform reception if you wish to bring a second car.
10. BBQ's are only permitted in the designated BBQ area and must be kept clean and tidy at all times as to not attract the attention of wild animals. Please take particular care not to do anything that may cause a fire – dispose of cigarettes responsibly and make sure the BBQ is out before going to bed. No candles are allowed in the accommodation.
11. **Emergency fire extinguishers and fire blanket are present in the accommodation and in the red fire boxes around the park.** In case of a fire in your unit evacuate immediately to a safe distance and raise the alarm.
12. Wireless internet hotspots, where available, are not guaranteed and are provided subject to third party terms and conditions which are available when accessing the system.
13. The Guests of any glamping accommodation will indemnify the Park Owners from all actions, proceedings, or claims in respect of any injury, damage, or liability caused by or arising from any wilful act, neglect, or default of the accommodation guests who may be at the park or by the expressed or implied invitation of the accommodation guests. The Park Owners will not make good, accept responsibility, or liability in respect of damage, theft, or loss of or to the accommodation, any motor vehicle or any article or property left therein.
14. **Please observe the Countryside Code.** The surrounding countryside is farmed and the woodland managed. All users of the Park are requested to keep to public footpaths, not to trespass on adjoining land, and not to disturb wildlife.
15. Behaviour should be in keeping with the Park environment and should not be excessive, noisy or disruptive. Please keep noise levels to a minimum between the hours of 10pm-8:30am. Illegal, offensive or aggressive behaviour or language towards our staff is not acceptable and we may ask you and/or any member of your party to leave immediately if their conduct is considered by us to be inappropriate; likely to impair the enjoyment, comfort or safety of anyone; or is likely, in our belief, to breach any of this agreement. No refunds or compensation will be given in these circumstances and we reserve the right not to accept any future bookings from you or any member of your party.
16. No shotgun, knife, firearm, air weapon, archery equipment, fireworks (including sparklers), illegal substances or similar item may be brought onto the Park under any circumstances by you or anyone in your party.
17. **To adhere to the Park Rules** which are displayed clearly at reception. Copies of Park Rules are also available on request.
18. We may also disclose your data to CampStead Ltd who may contact you, inviting you to complete a questionnaire and review regarding your stay at our park.

Your Touring Pitch booking at

SKELWITH FOLD CARAVAN PARK



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Legend: Low Season (Green), High Season (Orange), Peak Season (Pink)

As pitches are not allocated you have the freedom to choose from the variety of hard-standing touring pitches on arrival as indicated on the park map or by our staff.

How To Find Us

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Televisions: Some useful information

Generally in our locale the TV signal is poor and can be affected by the weather. Directional aerials work best for finding a signal. If you've booked a premium pitch, the TV hook-up can be used with a male-to-male coax cable. These can be borrowed on site with a £20 security deposit.

Touring Pitch Conditions

We hope that you enjoy your stay here at Skelwith Fold Caravan Park and appreciate the relaxed way we run our Park. We would however respectfully like to emphasise some of our 'Park Conditions' for your benefit and ours.

1. **All bookings are to be paid in full by the due date.** The payment display disc must be placed in the front window of your caravan. Our cancellation policy is straightforward. If you cancel more than 2 weeks prior to your arrival date, we can refund monies already paid. If you cancel less than 2 weeks before (but prior to midday) of your arrival date, a credit on account will be given for sums already paid. If the booking is cancelled after midday on your day of arrival, or you do not arrive to take up your booking, then no refund of any monies paid will be applicable. In the case of refunds and credits, we may deduct a £15 sum for administration. Credits are valid for 12 months from the date of issue.
2. **All caravans must be parked correctly** in accordance with instructions. Any incorrectly sited caravans may be asked to reposition. Caravans may not be sited with awnings facing each other, this is a fire risk. In order to comply with model standards and fire separation we are not able to accept awnings over 2.5m wide.
3. All pitches are hard standing and heavy-duty awning pegs are usually required; please therefore decide if an awning is to be used before payment.
4. Please **vacate your pitch by 12pm on the day of your departure** unless other arrangements have been previously agreed with the office staff. To be fair to other Park users all arrivals after 9pm must pitch in the Late Arrivals area. Your pitch will be available from 2.00pm on day of arrival. Please do not arrive onto the park before 2pm as we have no spare parking for early arrivals while forestry work is ongoing.
5. Please keep your dog under control and on a lead at all times. **All Fouling must be cleared immediately.** Dogs are not permitted on the children's play area or in the toilet blocks. **Noisy and nuisance dogs may be asked to leave.**
6. Refuse must be compacted and wrapped before being placed in the green Euro bins. Refuse must not be left on the ground to attract the attention of domestic or wild animals. There are recycling facilities on the Park for drink cans, newspapers, magazines, and glass bottles just after the automatic barrier as you leave the Park.
7. Please observe our **8.5mph speed limit** within the Park. Always be aware of children, cyclists, pedestrians and even deer or other wildlife.
8. Please do not use makeshift clothes lines, bushes, clothes airers or any kind of rotary drying line for drying clothes. Laundry facilities are available at the Tam.
9. Fences, barricades, windbreaks and tents are not permitted between caravans.
10. Please **do not take hot water** from the toilet blocks or washing up areas. The washing up areas are located at the Garden and Tam toilet blocks. All water we supply is suitable for drinking.
11. **Emergency fire extinguishers are located in the red fire boxes.** In case of a fire in your unit evacuate immediately to a safe distance and raise the alarm.
12. Please empty chemical toilets only into the disposal points provided at the Garden and Tam toilet blocks.
13. Children are the responsibility of their parents or guardians. The children's play area is unsupervised and must not be used after sunset. The use of bicycles, skateboards, scooters and similar recreational implements are entirely at the owner's risk. Ball games are only permitted on the large playing field beyond the Beckmire area and on the play area.
14. The Caravan Owner will indemnify the Park Owners from all actions, proceedings, or claims in respect of any injury, damage, or liability caused by or arising from any wilful act, neglect, or default of the caravan owner or occupants of the caravan who may be at the Park or on the pitch by the expressed or implied invitation of the caravan owner. The Park Owners will not make good, accept responsibility, or liability in respect of damage, theft, or loss of or to any caravan, motor vehicle or any article or property left therein.
15. **Please observe the Countryside Code.** The surrounding countryside is farmed, and the woodland managed. All users of the Park are requested to keep to public footpaths, not to trespass on adjoining land, and not to disturb wildlife.
16. Behaviour should be in keeping with the Park environment and should not be excessive, noisy or disruptive. Please keep noise levels to a minimum between the hours of 10pm-8:30am. Illegal, offensive or aggressive behaviour or language towards our staff is not acceptable and we may ask you and/or any member of your party to leave immediately if their conduct is considered by us to be inappropriate; likely to impair the enjoyment, comfort or safety of anyone; or is likely, in our belief, to breach any of this agreement. No refunds or compensation will be given in these circumstances and we reserve the right not to accept any future bookings from you or any member of your party.
17. No shotgun, knife, firearm, air weapon, archery equipment, fireworks (including sparklers), illegal substances or similar item may be brought onto the Park under any circumstances by you or anyone in your party.
18. **To adhere to the Park Rules** which are displayed clearly at reception. Copies of Park Rules are also available on request.
19. We may also disclose your data to CampStead Ltd who may contact you, inviting you to complete a questionnaire and review regarding your stay at our park.

Your Holiday Cottage booking with

SKELWITH FOLD



Thank you for choosing to stay at Skelwith Fold. Accompanying this information is your booking confirmation which contains all the particulars of your reservation. Please check these details and take a few moments to read the useful information below.

Contact us

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Booking Conditions 2022

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- If you cancel less than 1 week before (but prior to midday) of your arrival date, a credit on account will be given for sums already paid.
- If the booking is cancelled after midday on your day of arrival, or you do not arrive to take up your booking, then no refund of any monies paid will be applicable unless we are able to relet the cottage.
- In the case of refunds and credits, we may deduct a £50 sum for administration costs unless the property is successfully re-let. Credits are valid for 12 months from the date of issue.

Checking In

You can check-in to the property from 4pm on your day of arrival. If you wish you can check in at Skelwith Fold Caravan Park reception but we will send you a key safe code on your arrival day so that you can let yourself in and start enjoying your accommodation. Directions to Skelwith Fold Caravan Park can be found overleaf.

Neighbouring Facilities

Your accommodation is on the perimeter of Skelwith Fold, a holiday park set in woodland with many privately owned holiday homes as well as different types of glamping accommodation and pitches for campervans and caravans.

You are free to (and we recommend it) explore the stunning woodland where you will likely stumble upon all manner of wildlife and beautiful flora. There is a shop located at the reception which is your nearest stop for groceries including a fine selection of locally sourced produce. There is a modern play area and adventure course as well as a large open recreation area, perfect for a picnics and ball games.

How To Find Us

From the South: Leave the M6 at **Junction 36** signposted Kendal and the Lake District (**A591**). Proceed straight on at the next roundabout heading for Windermere and Ambleside. Continue along this road until you reach the Waterhead Traffic Lights. At this point turn left (**A5075**) beside the lake and follow the signs for Hawkshead. Turn left at the Rugby Club, then cross over the bridge (narrow bridge, care should be taken). Take the first left turning at Clappersgate heading towards Hawkshead (**B5286**). We are approximately 1 mile along this road on the right.

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Holiday Cottage Conditions

We hope that you enjoy your stay here at a holiday cottage in Skelwith Fold and appreciate the relaxed way we run our park. We would however respectfully like to emphasise some of our 'Conditions' for your benefit and ours.

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2. **Please check out by 10:00am on the day of your departure** ensuring you hand back your keys at reception or replace them into the key safe. Arrival time is from 4:00pm.
3. You must use your accommodation and its contents with care and leave it in a clean and tidy condition on departure. An accommodation inventory is provided in the back of information in your accommodation. We reserve the right to charge you for any extra cleaning, missing items or damage. To cover any loss or breakages a "damage agreement" will require your acceptance before you can occupy the accommodation. Full or Part Payment for the booking is deemed to be acceptance of the Terms and Conditions.
4. We reserve the right to enter your accommodation at any time for any reasonable purpose, for example, to make checks, maintenance work or housekeeping. Your occupation is not exclusive.
5. No unsupervised persons under 18 years of age may stay in the accommodation unless specially arranged at time of booking. Children are the responsibility of their parents or guardians. The children's play area within the holiday park is unsupervised and must not be used after sunset.
6. No pets are allowed in the accommodation at any time unless arranged at time of booking, in which case we would ask kindly that they do not sit on any of the furniture.
7. Smoking is prohibited inside the accommodation (charges may apply if found to have smoked).
8. Refuse must be compacted and wrapped before being placed in the wheelie bins. Refuse must not be left on the ground to attract the attention wild animals. Recycling bins are provided for drink cans, paper, card and glass bottles.
9. Please observe our **8.5mph speed limit** within the Park. Always be aware of children, cyclists, pedestrians and even deer or other wildlife. One car per accommodation unit is allowed, please inform reception if you wish to bring a second car.
10. Please take particular care not to do anything that may cause a fire – dispose of cigarettes responsibly and make sure BBQ's are out before going to bed. No candles are allowed in the accommodation.
11. **Emergency fire extinguishers and fire blankets are available in the property.** In case of a fire in the accommodation evacuate immediately to a safe distance and raise the alarm.
12. Wireless internet, where available, is not guaranteed and is provided subject to third party terms and conditions which are available when accessing the system.
13. The Guests of the property will indemnify the Park Owners from all actions, proceedings, or claims in respect of any injury, damage, or liability caused by or arising from any wilful act, neglect, or default of the accommodation guests who may be at the park or by the expressed or implied invitation of the accommodation guests. The Park Owners will not make good, accept responsibility, or liability in respect of damage, theft, or loss of or to the accommodation, any motor vehicle or any article or property left therein.
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15. Behaviour should be in keeping with the Park environment and should not be excessive, noisy or disruptive. Please keep noise levels to a minimum between the hours of 10pm-8:30am. Illegal, offensive or aggressive behaviour or language towards our staff is not acceptable and we may ask you and/or any member of your party to leave immediately if their conduct is considered by us to be inappropriate; likely to impair the enjoyment, comfort or safety of anyone; or is likely, in our belief, to breach any of this agreement. No refunds or compensation will be given in these circumstances and we reserve the right not to accept any future bookings from you or any member of your party.
16. No shotgun, knife, firearm, air weapon, archery equipment, fireworks (including sparklers), illegal substances or similar item may be brought onto the Park under any circumstances by you or anyone in your party.
17. **To adhere to the General Rules** which are found in the accommodation information pack.
18. We may also disclose your data to CampStead Ltd who may contact you, inviting you to complete a questionnaire and review regarding your stay at our park.